

OM VASHISHTHA

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PROFESSIONAL SUMMARY

Product-focused Project Manager with 3+ years of experience leading cross-functional teams to deliver SaaS and tech solutions at Amazon and startups. Skilled in Agile execution, stakeholder alignment, and translating customer feedback into scalable product features.

Now transitioning into Product Management—bringing deep delivery expertise, a user-first mindset, and a passion for building impactful digital products.

CORE COMPETENCIES

- **Project & Product Delivery:** Agile (Scrum/Kanban), MVP scoping, sprint planning, backlog grooming, scope & timeline management
- **Stakeholder Management:** Cross-functional alignment, client discovery, risk mitigation, documentation, feedback integration
- **Tools & Tech:** Jira, Confluence, Notion, MS Project, Trello, Figma (basic), SQL (learning), Python (Flask), HTML/CSS/JS, MySQL, JWT
- **Cybersecurity & Data:** Phishing detection, threat analysis, secure workflows, ISO/IEC 27001 practices
- **Soft Skills:** Leadership, team mentoring, problem-solving, decision-making, ownership mindset

PROFESSIONAL EXPERIENCE

Amazon Development Centre Pvt. Ltd.

Sep 2024 - Present

Technical Project Manager – Product-Led Initiatives — Noida, Uttar Pradesh

- Led cross-functional teams to deliver scalable internal tools and platform enhancements
- Improved sprint velocity by 30% via Agile (Scrum) adoption and roadmap alignment
- Conducted backlog grooming, sprint planning, and stakeholder syncs using Jira & Confluence
- Mentored junior PMs on delivery ownership and Agile practices

Think More Services Pvt. Ltd.

Oct 2023 - Sep 2024

Assistant Project Manager – SaaS Delivery — Rajasthan

- Delivered client-facing SaaS platforms ahead of schedule with a team of 7 (Dev + QA)
- Reduced overruns by 40% via effective scope control and sprint retrospectives
- Defined MVPs in client discovery sessions, aligning features with business goals
- Acted as liaison between product, dev, and QA teams to ensure feature clarity

Think More Services Pvt. Ltd.

May 2023 - Oct 2023

Product Operations Associate – Service Optimization — Rajasthan

- Acted as bridge between customer support, product, and dev teams to streamline operations
- Analyzed support tickets to identify user pain points and propose roadmap-aligned features
- Improved escalation SOPs, raising CSAT from 82% to 91% within 90 days
- Created knowledge-sharing workflows and support scripts to scale service quality

Velocity Global Solutions Pvt. Ltd.

Nov 2022 - Apr 2023

Information Technology Project Coordinator — Bengaluru, Karnataka

- Managed internal IT tool rollouts, coordinating across dev, QA, and client teams
- Built dashboards and reports to track delivery and ensure ISO/IEC 27001 compliance
- Delivered weekly project health updates to leadership using MS Project & Excel

EDUCATION & CERTIFICATIONS

Bachelor of Computer Applications (BCA) - Computer Science

Oct 2022 - May 2025

Uttam Institute of Technology and Management, Agra

Certifications:

- Project Planning: Putting It All Together (Google, 2025)
- Project Initiation: Starting a Successful Project (Google, 2025)
- Foundations of Project Management (Google, 2025)
- Application of Generative AI for Project Managers (PMI, 2025)
- Basics of Disciplined Agile™ (PMI, 2025)
- Diploma in Project Management (Alison, 2025)
- Introduction to Cybersecurity (Cisco, 2024)
- Fundamentals of Digital Marketing (Google, 2023)

KEY PROJECTS

Cybersecurity Awareness & Phishing Detection Platform

Tech Stack: Flask, MySQL, HTML, CSS, JavaScript, JWT

- Built a phishing detection tool integrated with Google Safe Browsing APIs
- Implemented JWT-based user login, scan history, and threat dashboards
- Addressed real-world cybersecurity needs through threat modeling and detection
- **Role:** Full-stack developer and PM; applied secure data handling practices
- Frontend GitHub: [Link](#)
- Backend GitHub: [Link](#)

Project Management Tracker Dashboard

Tech Stack: Flask, MySQL, HTML, CSS, JavaScript, JWT

- Designed a web-based dashboard to track tasks, risks, stakeholder updates, and Gantt timelines
- Enabled real-time visibility for distributed teams across project phases
- Role: Project lead; applied concepts from Agile planning and stakeholder communication
- GitHub: [Link](#)

PRISM – AI-Powered Task Prioritization Tool

- Tech Stack: Flask, HTML, CSS, JavaScript, OpenAI API
- Developed a task management app using the Eisenhower Matrix to rank tasks by urgency/importance
- Integrated AI logic to dynamically recommend priorities based on user input
- Visualized task distribution in a quadrant layout for clarity
- Role: Product owner and developer; handled UI/UX, logic flow, and full-stack delivery
- GitHub: [Link](#)